

## **VOLUNTEER FREQUENTLY ASKED QUESTIONS (FAQS)**

For twelve days, the Sydney Film Festival (SFF) showcases the best in Australian and International cinema to audiences from Sydney and beyond. We rely on dedicated volunteers to generously devote their time and commitment to SFF. Every year, volunteers (many who return year after year) help bring SFF to life.

By being involved with the Festival, you will also have the chance to meet lots of new people, make new friends and learn new skills in a creative, fun environment.

Volunteers are the heart of the SFF and bring their energy and enthusiasm as they help hundreds of thousands of avid filmgoers. Between shifts, be sure to catch incredible films and take in the Festival atmosphere.

If you are interested in working in the film industry, it is also a fantastic way to be part of a world-renowned Festival and get your foot in the door.

SFF is a not-for-profit organisation that is only possible with the support of passionate volunteers.

[Sign up for SFF news](#) to stay updated.

### **WHAT ARE THE BASIC REQUIREMENTS TO VOLUNTEER?**

Volunteering at SFF requires:

- that you are at least 18 years of age
- to attend a compulsory volunteer briefing session
- Commit to at least five shifts across the Festival; the average shift is approx. 4 to 5 hours.
- be a team player
- energy and enthusiasm
- professional and friendly approach when dealing with the general public
- punctuality

SFF is committed to an inclusive volunteer team and welcomes applications from everyone. We encourage applications from Aboriginal & Torres Strait Islander, LGBTIQ+ and culturally diverse people, as well as those living with a disability.

If you have any questions about the Volunteer Program, please contact [volunteers@sff.org.au](mailto:volunteers@sff.org.au)

## SIX EASY STEPS TO VOLUNTEER

### 1) Read the Volunteer Position Description

[Download a PDF of the Volunteer Position Description.](#)

### 2) Sign up for Timecounts!

Complete the Timecounts signup process by 5 May 2026. Please ensure that you complete all fields. SFF will contact you to let you know if you were successful or unsuccessful. If you have further enquiries, please email [volunteers@sff.org.au](mailto:volunteers@sff.org.au)

### 3) Attend a Volunteer Briefing Session

All successful applicants will be invited to attend a Volunteer Briefing Session. Unfortunately, if you cannot attend the Volunteer Briefing Session, it will not be possible for you to volunteer with SFF. Vital information and training will be addressed on this day.

### 4) What type of jobs will I be doing as a volunteer?

Roles include:

- Queue and crowd management
- Ticket scanning
- Distributing programs
- Greeting patrons
- Providing festival information
- Special events
- Runner

### 5) Enjoy the benefits of being an SFF volunteer

- Complimentary Film Ticket: Each volunteer will receive a single-session Admit One pass for each shift worked. Admit One passes are not linked to individual volunteers. This means that you can use multiple single-session Admit Ones to attend films with friends or family.
- Volunteer T-Shirt

### 6) Have fun!